

POSITION INFORMATION

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| POSITION NUMBER: | 74 |
| POSITION TITLE: | Various (outside, food, cashier, retail) |
| POSITION DESCRIPTION | RETAIL: greet guests; maintain and clean the shop; use a cash register. Standing for long periods of time and knowledge of US currency is required. You may be exposed to temperature changes. ***** ACCOUNTING, CASHIER: work at ticket booths; handle money, tickets and general information about rides. You will work with a cash register, keep your booth clean and be able to lift at least 20 lbs. Comprehensive English is required. You may be exposed to temperature changes. ***** ACCOUNTING, GAMES/ARCADE: work at the arcade assisting guests with games and prizes. Operating a cash register and adding machine, good English language, standing and walking for long periods are required. You may be exposed to temperature changes. ***** TRAM, ATTENDANT/LOADER: work at the tram and direct guests. Good customer skills, stand and walk for extended periods of time, being able to lift 60 lbs., able to work at heights and exposure to the weather is required. ***** OUTSIDE ACTIVITIES, RIDE/LIFT/PARKING ATTENDANT: work outside and operate rides, give instructions and assist guests. Good English, being able to lift 40 lbs., standing for extended periods of time, frequently reaching, bending and twisting is required. You will deal with weather and temperature changes. ***** FOOD SERVICE-COOKS, SERVERS, DISHWASHERS, BUSSERS, CASHIER: prepare, take orders and handle guest's food. You may use a cash register. Money handling, good English, being able to lift 30 lbs. and standing for long periods of time is required. You may be exposed to temperature changes. ***** ICE ARENA, ATTENDANT: When working in the ice arena, ice skating is not required. You will handle skates and make sure safety regulations are met as well as maintain the area. Good English and standing for long periods of time is required. You may be exposed to temperature changes. |
| COMPANY TYPE: | Amusement Park |
| QUALIFICATIONS: | Students must have excellent English skills and a high degree of communication skills. Students should have excellent interpersonal and customer service skills. Skype video interview is required. THIS IS A DRUG FREE EMPLOYER AND RNDOM DRUG TESTS MAY BE PERFORMED UPON ARRIVAL AND DURING THE PROGRAM. |
| MINIMUM ENGLISH: | Upper intermediate |
| WAGE: | \$10.00 per hour |
| AVERAGE HOURS: | 32 |
| SICK/VACATION DAYS: | None paid |
| OVERTIME: | Yes |
| FREQUENCY OF PAY: | Biweekly |
| WORK SCHEDULES: | Various |
| TRAINING: | Orientation and on-site training upon arrival |
| APPEARANCE POLICY: | Uniform tops and hats are provided free. If uniform items are lost or damaged, they must be replaced and charges apply. Employees must bring their own khaki/tan/light-brown pants or shorts (cannot be shorter than knee-length), black belt, and black shoes (covered heel/toe, sneaker-style). |
| MEAL CONDITIONS: | up to 25% off select menu items |

LOCALE INFORMATION

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| LOCATION: | Gatlinburg, Tennessee |
| TYPE OF AREA: | rural |
| LOCATION DESCRIPTION: | A scenic area which serves as the gateway to the Great Smoky Mountains National Park |
| WEBSITES: | www.gatlinburg-tennessee.com/ |
| SECOND JOBS: | Good |

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| INTERNET AVAILABILITY: | Housing, |
| PUBLIC TRANSPORT: | Trolley, |
| TRAVEL TO WORK: | Walk, Tram |

HOUSING INFORMATION

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| DOES EMPLOYER ARRANGE/ASSIST: | Yes |
| HOUSING COSTS: | \$90 per week (double occupancy) or \$75.50 per week (triple occupancy). Approx. monthly costs \$360 (double) or \$302 (triple). |
| HOUSING DEPOSIT: | \$250, due upon arrival |
| HOUSING DETAILS | Dormitory style with front desk and managers on duty. Shared rooms with bathroom. Each room is furnished with two single beds or a bunk bed and a single bed, closet, chest of drawers, and a desk. General rules: ALL employees are required to live in the employee housing through entire program. (Employees whose employment is terminated will have to move out of the dormitories.) No possession or use of illegal drugs or alcohol is permitted inside the employee housing. No smoking is allowed. Electric devices like microwaves, coffee makers, electric pots, etc. are not permitted in employee rooms. Kitchen is open from 8:00AM - 10:00PM. Outside of these hours, there are 2 microwave ovens, which can be used. Quiet time is between 11:00PM and 8:00AM. |
| HOUSING LOCATION: | 5 minute walk to tram station. Free ride to the company. |

ARRIVAL INFORMATION

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| EMPLOYER PICK-UP: | No |
| ARRIVAL AIRPORT: | Knoxville McGhee Tyson Airport |
| ARRIVAL INSTRUCTIONS | Taxi ride from Knoxville airport to Gatlinburg takes about 50 minutes. Current fare is approx. \$100-125, but a discount may be available if you coordinate your arrival with the employer ahead of time. Students may check into the Gatlinburg housing between 8:00AM and 9:00PM. If student arrives after this time, they must arrange a hotel for their first night and then check-in at employee housing the next day. |

OTHER NOTES

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| OTHER NOTES: | Orientation day: Wednesdays and Thursdays. Orientation is mandatory, prior to beginning work. |
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