

POSITION INFORMATION

POSITION NUMBER:	75
POSITION TITLE:	Various (laser tag/arcade, exhibits, ropes course)
POSITION DESCRIPTION	<p>EXHIBITS ATTENDANT: welcome, greet and interact with guests in the assigned area. Ability to explain and operate all exhibits in a safe manner. Guide and direct guests through the exhibit area while answering questions and providing information as appropriate. Maintain museum and exhibit appearance by cleaning floor surface, dusting counters and displays using cloths, brooms, brushes and/or cleaning agents. *****CONCESSIONS ATTENDANT: provide excellent customer service, food and beverage to all customers in a positive and outgoing manner. Ensure all tables and seating areas are clean and condiment area is stocked. Greet guests as they exit the exhibit area. Take and prepare orders for guests. Prep food items and ingredients for daily use and per guests' orders. Complete daily cleaning on work areas as well as café equipment to maintain an up to code work environment. *****LASER TAG/ARCADE ATTENDANT: daily general maintenance of all arcade games as well as all lazertag vests and applicable equipment. Courteously respond to customer inquiries/comments by providing timely and accurate information about lazertag and the arcade/games to provide customer service. Act as a guide to the lazertag facility by explaining how the game works and preparing guests for play time. Explain and demonstrate the function of the lazertag vest and gun to guests. Manage the queue for lazertag, maximizing time efficiency while ensuring guest satisfaction. *****ROPE COURSE ATTENDANT: instruct, lead, and supervise guests safely through the ropes course. Provide knowledgeable explanations about each ropes element and perform instructional/safety briefings and element debriefings as assigned. Follow standard operating procedures and demonstrate techniques and safety guidelines to guests. Conduct ropes course training and ensure that all guests are adequately instructed in all course content and activities in order to ensure a safe, successful and enjoyable experience.</p>
COMPANY TYPE:	Recreation
QUALIFICATIONS:	Laser Tag and Exhibits Attendant: Must have basic math skills and reasoning ability. Must have excellent communication skills. Must be able to stand/walk all shift. Must be able to frequently lift 25 pounds (11 kg). Ropes Course: Must be able to work in a harness at 15 feet or higher (4.5m+) for extended time. Excellent communication skills.
MINIMUM ENGLISH:	Upper intermediate
WAGE:	\$10.00-\$10.75 per hour, depending on position
AVERAGE HOURS:	32
SICK/VACATION DAYS:	None paid
OVERTIME:	Yes
FREQUENCY OF PAY:	Biweekly
WORK SCHEDULES:	Varies. Generally - morning shift starts at 8:45AM, swing shift at 11:00AM or 12:00PM and evening shift starts at 4:30PM.
TRAINING:	on-site
APPEARANCE POLICY:	Bring khaki/tan pants and/or shorts, black or brown belt, and closed-toe sneakers (any color). Hair must be a natural color (no blue, pink, etc.). No piercings other than ears. Can wear own Black or White shirt (short or long sleeve) under the uniform shirt that is given to them. A uniform jacket can be purchased for \$25, if desired (no other jackets allowed).
MEAL CONDITIONS:	none provided

LOCALE INFORMATION

LOCATION:	Pigeon Forge, Tennessee
TYPE OF AREA:	rural

LOCATION DESCRIPTION:	Scenic location in the Great Smokey Mountains; family-friendly tourist location
WEBSITES:	http://www.mypigeonforge.com/
SECOND JOBS:	Good
INTERNET AVAILABILITY:	Housing, Library, Cafes,
PUBLIC TRANSPORT:	Trolley,
TRAVEL TO WORK:	Bike, Trolley, Option 1- employer provides transportation for those who are scheduled earlier than the trolley system operates; Option 2 – use the city's trolley system (the trolley may take up to 1 hour to get to work depending on traffic and time of the day); Option 3

HOUSING INFORMATION

DOES EMPLOYER ARRANGE/ASSIST:	Yes
HOUSING COSTS:	\$90-100 per person per week (approximately \$360-400 per month)
HOUSING DEPOSIT:	\$250 (\$75 non-refundable)
HOUSING DETAILS	Shared, furnished housing available in cabins, apartment, or house. Students responsible for towels and cleaning supplies.
HOUSING LOCATION:	walking/biking distance; also access to trolley

ARRIVAL INFORMATION

EMPLOYER PICK-UP:	No
ARRIVAL AIRPORT:	Knoxville McGhee Tyson Airport
ARRIVAL INSTRUCTIONS	Employer will assist with arranging a taxi service which will take you from Knoxville airport to Pigeon Forge. Discounted price available with 1 week's notice. Housing check-in only between 8 AM-9:00 PM (take in consideration that airport is 1 hour away from housing). If arriving late, student must stay in a hotel and check in the next day.

OTHER NOTES

OTHER NOTES:	1) Employees may be drug tested upon arrival. 2) Penalty point system in place for coming to work late. Tardiness will result in termination. 3) Full time schedule may not be available during inclement weather. 4) You must participate in an orientation before beginning; depending on your day of arrival, you could wait for up to 7 days to start working.
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