

POSITION INFORMATION

POSITION NUMBER:	82
POSITION TITLE:	Various (lift operator, F&B, cashier)
POSITION DESCRIPTION	<p>GONDOLA LIFT TOUR OPERATOR: responsible for guest safety at the chairlifts/gondolas; greet, engage, and scan every guest, every time; identify invalid scans and properly report them; assist in daily setup and routine maintenance of lift areas; assist all guests in loading, riding, and unloading; monitor the operation of the lift continually and notify the appropriate personnel of any problems or unusual conditions; complete all required paperwork legibly and in a timely manner. ***** FOOD & BEVERAGE (FOOD RUNNER/BUSSER): responsible to ensure food that is prepared in the kitchen is taken from the expeditor to the appropriate table, and to empty tables and ensure that they are clean and ready to receive new guests; when a party departs, as a busser, you remove all dirty dishes, glassware, cups, paper debris, clean and sanitize the table, clean the seats, sweep the surrounding floor, check condiment tray and wipe down condiments, replace those that are below level/standards rearrange and reset on table. ***** CASHIER & SALES ASSOCIATE: you are the first point of contact with guests and represent our image to the public; you are the company's ambassadors of fun, entertainment, magic and excitement.</p>
COMPANY TYPE:	Recreation
QUALIFICATIONS:	Must be able to lift 50 lbs. and be willing to work outdoor in all weather conditions. Must have the ability to stand/walk for long periods and be able to stoop and reach for various items. Must be able to work holidays, weekends and evenings if necessary. Must have a customer service personality: willing to smile, be courteous and willing to assist guests. THIS IS A DRUG FREE EMPLOYER AND RNDOM DRUG TESTS MAY BE PERFORMED UPON ARRIVAL AND DURING THE PROGRAM.
MINIMUM ENGLISH:	Upper intermediate
WAGE:	\$10.00 per hour
AVERAGE HOURS:	32-40 (see notes at the bottom)
SICK/VACATION DAYS:	None paid
OVERTIME:	Yes
FREQUENCY OF PAY:	Biweekly
WORK SCHEDULES:	Various
TRAINING:	on-site
APPEARANCE POLICY:	T-Shirt provided. You need to provide your Khaki (tan) or black dress pants (NO LEGGING). Bring a black belt. In case of Food Services, you will need to bring SLIP RESISTANT SHOES.
MEAL CONDITIONS:	None provided

LOCALE INFORMATION

LOCATION:	Gatlinburg, Tennessee
TYPE OF AREA:	rural
LOCATION DESCRIPTION:	A scenic area which serves as the gateway to the Great Smoky Mountains National Park
WEBSITES:	www.gatlinburg-tennessee.com/
SECOND JOBS:	Good
INTERNET AVAILABILITY:	Housing, Cafes,
PUBLIC TRANSPORT:	Trolley,
TRAVEL TO WORK:	Walk,

HOUSING INFORMATION

DOES EMPLOYER ARRANGE/ASSIST:	Yes
HOUSING COSTS:	\$95-115 per person per week (depending on occupancy: 2-4 per room)
HOUSING DEPOSIT:	\$250 (part of this is non-refundable, depending on landlord)
HOUSING DETAILS	Furnished, shared housing. You can buy utensils pots, pans and cookware; there is a fridge in each unit. Wifi in public areas, may not be available in your room. HOUSING CHECK-IN TIME: 8 AM-9:00 PM (note that you need to budget time to get out of the airport, and then travel by taxi for 1 hour to Gatlinburg)
HOUSING LOCATION:	nearby

ARRIVAL INFORMATION

EMPLOYER PICK-UP:	No
ARRIVAL AIRPORT:	Knoxville McGhee Tyson Airport
ARRIVAL INSTRUCTIONS	Taxi ride from Knoxville airport to Gatlinburg takes about 50 minutes. Current fare is approx. \$100-125, but a discount may be available if you coordinate your arrival with the employer ahead of time. Students may check into housing between 8:00AM and 9:00PM. If student arrives after this time, they must arrange a hotel for their first night and then check-in at employee housing the next day.

OTHER NOTES

OTHER NOTES:	Full time schedule cannot be guaranteed if inclement weather conditions. Historically, seasonal employees have averaged more than 32 hours per week during the season with work hours below 32 in poor weather and over 32 in weeks with good weather. ****Orientations are scheduled once or twice a week and are mandatory, prior to start working.
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